



THE SAFEHOUSE CODE OF CONDUCT

Members of the Safehouse association undertake the following:

1. **To comply with South African legislation, regulations, specifications, standards and other such requirements applicable to products supplied by them.**
2. Where no local standards exist in relation to any particular product supplied by them, to comply with international standards that may be capable of being applied to such product.
3. Where neither local nor international standards exist, to comply with any standards developed by the Association or any other organization recognised as an authority by the applicable product's industry.
4. **To sell only products that are safe and hazard-free, and which will not cause death or injury of persons, or harm to the environment, if used for the purposes they were designed for and in the prescribed manner.**
5. To make its resources available from time to time as may reasonably be required by the Association in order to evaluate and test products that are under investigation in terms of the Safehouse objectives.
6. **To comply with the requirements of the Consumer Protection Act, 68 of 2008, insofar as the safety of products is concerned.**
7. **Where members' products fail because of defective design, or where it is discovered that products are unsafe or contain hazards, to immediately inform customers and end-users thereof and to take such steps as are necessary and prudent, in order to recall or remove such products from circulation and use, and to take such steps as necessary to repair such products or replace them with suitable other products.**
8. To immediately inform the Association if it becomes aware of any unsafe or hazardous products, whether it be its own products or products handled by other members of the Association, or products manufactured, supplied, distributed or sold in South Africa by any other entity or person.
9. To adhere to all reasonable requirements of the Association.
10. To comply with the Constitution of the Association, with this Code of Conduct and any other by-laws of the Association, and to submit itself to be disciplined by the Association in the event that it acts in contravention of any of the foregoing.
11. Generally, to strive towards design and manufacturing processes that are ethical and professional, and which will result in safe, good quality products which will not be harmful towards end-users and the environment.